ADULTS AND COMMUNITIES SCRUTINY COMMITTEE	AGENDA ITEM No. 6
12 MARCH 2019	**PUBLIC REPORT**

Report of:		Cllr Irene Walsh, Cabinet Member for Communities	
Cabinet Member responsible:		Cllr Irene Walsh, Cabinet Member for Communities	
Contact Officer(s):	Adrian Chapman, Service Director: Communities and Safety		Tel. 863887

PORTFOLIO HOLDER PROGRESS REPORT - COMMUNITIES

R E C O M M E N D A T I O N S	
FROM: Cllr Irene Walsh, Cabinet Member for Communities	**Deadline date:** N/A

It is recommended that the Adults and Communities Scrutiny Committee:

1. Consider and scrutinise this report and endorse the approach being taken under the portfolio of the Cabinet Member.

1.   **ORIGIN OF REPORT**

1.1   This report is presented at the request of the Committee.

2.   **PURPOSE AND REASON FOR REPORT**

2.1   This report is being presented to the Adults and Communities Scrutiny Committee to allow them to scrutinise the work being undertaken under the portfolio of the Cabinet Member for Communities, Councillor Irene Walsh.

Councillor Walsh's portfolio covers the following areas:
- **rural communities**
- **neighbourhood and community support including strategic problem solving, enforcement and operational community issues and in particular the following:**
  i) Community cohesion
  ii) Community Safety
  iii) Drugs prevention
  iv) Targeted Youth Service including **Youth Offending Service**, Youth in Localities, NEET and adolescent services
- Environmental protection and trading standards including functions of the Weights and Measures authority
- Food safety

For the purposes of this report, only those responsibilities which fall under the remit of the Adults and Communities Scrutiny Committee will be discussed (marked in bold above).

2.2   This report is for the Adults and Communities Scrutiny Committee to consider under its Terms of Reference Part 3, Section 4 - Overview and Scrutiny Functions, paragraph No. 2.1 Functions

determined by Council:

4. Neighbourhood and Community Support (including cohesion, community safety and youth offending)

2.3   This report links into the following corporate priorities:

- Keeping our communities safe, cohesive and healthy, and
- Safeguarding children and vulnerable adults.

3.   TIMESCALES

Is this a Major Policy Item/Statutory Plan?	NO	If yes, date for Cabinet meeting	N/A

4.   BACKGROUND AND KEY ISSUES

4.1   In February 2019, Cabinet endorsed the Think Communities approach following a recommendation made to it by the Adults and Communities Scrutiny Committee. The Think Communities approach, overseen by the Cabinet Member for Communities, describes an innovative set of principles and ways of working that the public sector across Cambridgeshire and Peterborough have jointly developed to ensure our citizens are at the heart of our decision making. These principles include the following:
- the shared approach will need to adopt strengths-based principle
- it will need to address the ways in which demand for statutory and sometimes costly services will be prevented or delayed
- it will need to be cognisant of and reflect the role and input of all of our key partners
- it will need to allow a single cross-partnership conversation with communities to convey a shared vision to achieve mutual benefit
- it will need to set out the principles of the participatory approach that will be taken to delivery
- it will need to demonstrate how we will build and sustain trust, transparency and accountability with and between communities and our partners
- it will need to show how we will monitor the impacts of our work, how it will be evaluated, and how we will communicate outcomes to communities, partners and other Committees and portfolio holders
- it will need to show how we will use evidence to inform our planning and decision making

The leadership, development and delivery of Think Communities is at the very heart of the work of the Communities and Safety service directorate and to the Cabinet Portfolio held by Cllr Walsh.

4.2   The Think Communities approach is being developed in close partnership with Cambridgeshire County Council and all of the District Councils, as well as with our partners across the NHS, the Police and the Fire Service. We are also engaging with the voluntary and community sector.

4.3   The public sector is facing challenging levels of demand for services at a time of reducing budgets, and there is an enthusiastic consensus locally that, by working differently together, we can shape a new delivery model. Collectively, local councils and much of the broader public and voluntary sectors are all seeking to deliver services to and within the same communities, and often to and for the same residents. This is clearly more costly than perhaps it could be, and is often creating complexity and confusion for residents and communities.

4.4   Through the development of Think Communities, there is an agreement that the way we collectively deliver public services needs to be reviewed and updated, with a greater emphasis on place-based service delivery, where there is a deep understanding of the local needs and assets in a community and where the public sector system works collaboratively to resolve often

entrenched issues.

4.5   Building community capacity is a shared goal across the public sector. In addition to often delivering better outcomes, it is an underpinning driver to prevent or delay demand into more costly services. Many organisations across the statutory, discretionary and voluntary sector are already doing a great deal to support and encourage community based work across Cambridgeshire and Peterborough which is making an impact. However, more could be done through an alignment of planning and resources at a local and strategic level.

4.6   Some of the challenges that the public sector is facing include:
● An increased number of people accessing the health system with urgent or complex healthcare needs
● A growing and ageing population, with increasing levels of need for social care interventions
● Increasing levels of young people needing to be looked after
● Concerns about increasing levels of victim based crime, resulting in high demand for policing
● Increasing levels of homelessness in some parts of Cambridgeshire and Peterborough, resulting in higher costs for housing services
● Childhood obesity
● Increasing prevalence of mental health issues

4.7   If we are to achieve our aim of delaying and preventing demand and improving outcomes, then a different relationship between the public sector and the public is required. Much of the time, the public sector works in a way that makes sense to the system and not always to the individual. This can result in people no longer taking control of their own situation or not coming together as a community to make their neighbourhood a better place.

4.8   We have spent some time researching the approach other areas have taken to reform their approach to public service delivery, and have been particularly struck by the progress made in Wigan over the last few years. Wigan created a 'deal' between the council and the citizen, setting out the commitment the council will make in return for a commitment from the citizen. Sitting behind the deal, Wigan implemented an extensive programme of transformation and reform, starting with the way in which council officers fulfil their role (enabling them to become innovators and to adopt a strengths-based approach), developing comprehensive intelligence about their communities and the assets within them, and developing a new narrative with communities that supports residents to help themselves and each other as a starting point.

4.9   The outcomes that Wigan have achieved appear impressive. The approach they have taken has enabled them to remove around 25% of their budget over the past five years, and they report the following improvements:
● Wigan has become less deprived (moving from 67th to 85th most deprived area nationally)
● Wigan is the happiest place to live in Greater Manchester
● Wigan Council is the best council to work for nationally
● The council has achieved a 6% reduction in Looked After Children numbers, compared to an average 20-25% increase elsewhere
● The council has increased recycling by 50%
● The council has the only reablement service to be rated as outstanding
● There is less unemployment across the town
● For every £1 invested in community link workers in GP's, a social return of £10.40 has been made alongside a fiscal return of £3.55

We are in direct discussion with Wigan to better understand the ways in which these outcomes have been calculated, but it is clear that a comprehensive approach to rethinking public service delivery has the potential to achieve good results.

4.10   With this in mind, we are using the strength of and support for the Think Communities approach to lead, on behalf of and with the whole public sector system, work to reform our approach to and relationship with communities. Our emerging model is based on a place-based approach,

with services based within communities of between 30,000 and 50,000 residents. Services based within these communities will meet the evidenced need of the residents living there, and will represent the whole public sector system. Wherever possible, we will seek to co-locate different parts of the system with each other, to improve information sharing and service design and delivery.

4.11   The community size of 30,000 to 50,000 residents aligns to the emerging Primary Care Networks, which are described in the NHS 10 year plan. This plan recognises that a place-based approach to NHS service delivery will deliver better outcomes at the best price, and this very much aligns to our own Think Communities philosophy. By aligning our own communities with those identified as Primary Care Networks we will have coterminous communities receiving services from the most appropriate part of the system, with access to a far broader range of alternatives to statutory interventions where appropriate. This approach also aligns to the emerging social prescribing approach for primary care, where often a community based offer can be far more effective than a medical prescription.

4.12   To drive this approach forward at pace, we have developed eight workstreams, described below

4.12.1   *Strategic Coherence & System Facilitation*
To provide the system with the strategic leadership to ensure Think Communities is delivered, and to ensure the public sector works as a single system, with communities at the heart of place-based delivery.

This will be achieved by:
- Providing strategic advice and setting the framework for Think Communities
- Understanding the issues and barriers, including what does and doesn't work across Cambridgeshire and Peterborough and working across the system to resolve
- Supporting services and organisations to embed the Think Communities model
- Holding the system to account for delivery
- Providing the system leadership and engagement to drive Think Communities
- Acting as a neutral arbiter across stakeholders, if required

Where will we be in 12 months?
- Effective, meaningful relationships will have been developed and maintained across the system to deliver Think Communities
- The governance, vision and strategy for Think Communities will have been agreed and established
- Senior Responsible Officers will be identified for all the component parts of the approach
- A model for place-based governance will be established, building on the Living Well Partnership and Community Safety Partnership model

4.12.2   *Communications*
To develop new communication platforms that engage our communities and workforce, making it easier to find the right information, and that enable new behaviours that help residents and staff identify and access alternative services. This priority will also seek to develop a Cambridgeshire and Peterborough Deal similar to those agreed in Wigan.

This will be achieved by:
- Ensuring continuous communications to our staff, partners and communities that helps develop new skills and behaviours
- Supporting communities to play a greater role in helping to improve local areas and meet local needs
- Making greater use of social media platforms to engage communities and have two way communications

Where will we be in 12 months?
- A Think Communities brand and marketing strategy will be developed – we want everyone (council, public and voluntary sector partners and communities) to see and recognise the brand and feel the difference that is being made as a result

- A system wide communication and engagement plan will be developed
- A community engagement and consultation plan will be developed
- A staff engagement plan will be developed

4.12.3 *Community Engagement*

We want communities to be confident, stronger and more resilient through developing a new relationship with the public sector.

This will be achieved by:
- Ensuring the public sector actively engages and listens to local community concerns and priorities
- Enabling the public sector to provide the environment to allow civic engagement and community action to thrive through toolkits and support
- Making investment into community based activity
- Tackling issues that threaten to destabilise communities

Where will we be in 12 months?
- Community assets in each community will be identified and understood, including physical and people assets as well as services
- A series of community and stakeholder engagement events will be held in each community area
- The requirements for an online community toolkit to provide advice and support for developing communities will be agreed

4.12.4 *Data and Intelligence*

To ensure that data and intelligence is shared between public sector organisations and the public leading to effective and integrated service delivery.

This will be achieved by:
- Understanding barriers to data sharing and putting in place effective governance procedures to resolve
- Using data to better understand our places and communities, and to inform service delivery
- Developing a single view of a place, bringing together data and intelligence from the public sector and communities

Where will we be in 12 months?
- Data governance will have been reviewed and agreed across the system, and information sharing protocols will be in place
- We will have identified and put into place sufficient resource to manage data requirements across Think Communities
- We will have an embedded culture of data sharing across the system - finding reasons to say yes, not no
- A shared data platform will be identified that can allow for any partner to use and access data
- Community profiles containing information about assets, the population, service demand, public sector spend, and key performance indicators, will be in place

4.12.5 *Estates and Buildings*

To develop a joined up approach to the use of public assets that enables opportunities for shared service delivery and maximises community contact. Further, to develop greater community use of publicly owned buildings.

This will be achieved by:
- Achieving greater access to public buildings for all public sector workers to enable agile working
- Providing greater access to public buildings for community use, especially at evenings and weekends
- Empowering communities to manage publicly owned buildings through a community asset

transfer, where appropriate

Where will we be in 12 months?
- Co-location opportunities will be identified across the system
- Alignment with the continued development of our libraries will be firmly embedded

4.12.6 *Funding and Resources*
Funding will be aligned between partners where there is a clear common agenda and shared outcomes. Partners will invest in the Think Communities model through staff, buildings and resources.

This will be achieved by:
- The effective coordination of bids to fund discrete pieces of work within communities and work across the system to maximise resources, including the public estate, staffing, technology and investment
- Developing a shared understanding of public sector spend in each of our communities, so that we can better deploy this investment and bend it more effectively to evidenced need

Where will we be in 12 months?
- Longer term system resource requirements will be identified
- We will have identified where system funding can be aligned to deliver Think Communities outcomes
- Through our area profile work, we will begin to understand the breadth and value of public sector spend in our communities

4.12.7 *Technology and Digital*
Services will be transformed through the use of new technology. Communities will be engaged with and supportive of new technology that affects them.

This will be achieved by:
- Growing digital skills amongst our citizens and communities to take full advantage of technological benefits
- Increasing the number of shared digital platforms across the public sector and using these to integrate services
- Developing single customer records, particularly for children and families
- Using new technology to support residents to be independent and in control
- Technology solutions will be considered across the system before they are procured

Where will we be in 12 months?
- A cross-sector digital solution will be developed that allows the public to report issues e.g. environmental, safeguarding
- Existing digital systems and platforms will be audited across the system, leading to exploration of where these can be rationalised to lead to a common solution

4.12.8 *Workforce Reform*
To transform and engage our workforce to deliver Think Communities outcomes.

This will be achieved by:
- Developing new skills and core behaviours
- 'Unlearning' traditional ways of working
- Listening to and understanding our communities
- Enabling our staff to work in a 'less permission, more innovation' environment
- Blurring organisational boundaries where appropriate, lawful and safe to do so

Where will we be in 12 months?
- An immersive workforce development programme will have been developed to encourage new skills and behaviours as per the model '21st century public servant' ambition
- We will have started to engage and consult with our workforce to embed new behaviours
- We will have reviewed the staff appraisal and supervision process to ensure that Think

Communities principles are embedded
- Agile working will be extended into the wider public sector by, for example, allowing greater access to buildings
- Locality based working will start to be introduced, with our staff understanding the role of working within a community

4.13 Alongside the strategic leadership role taken by the portfolio holder and the service directorate, the Cabinet Member is also responsible for oversight of specific services, and these are described in more detail below.

4.13.1 **Community Cohesion**

The key emphasis over the past 12 months has been to support our communities through continuing to drive the development of closer collaboration between the community and service providers in order to better understand the issues and provide cost effective support. Our ultimate objective is to bring communities together and build stronger community resilience.

Working with parts of our community to tackle domestic abuse and hate crime have been prime areas of activities. Close collaboration with the Joint Mosques Council and service providers and key agencies has been developed to understand the challenges involved in relation to domestic abuse in some parts of our community. A core group has been examining how community champions can be better trained to provide signposting advice as well as how publicity and awareness raising material can be adapted to achieve its intended objective.

Work has also been done to promote greater awareness of hate crime reporting options through third party reporting centres and by making better use of information technology. Additionally, through the leadership of the Interfaith Council, partners have come together to better understand radicalisation and how to prevent it.

One of the key challenges we are planning for now is the impact of EU Exit. Direct communications work is underway with our EU residents, in particular in relation to the EU Settlement Scheme. A good relationship has been built with the Home Office and other partner agencies so any impact on community cohesion can be addressed effectively.

4.13.2 **Syrian Refugee Resettlement Programme**

In June 2016 Peterborough City City Council pledged to resettle up to 100 Syrian refugees over five years under the government's Syrian Vulnerable Persons Resettlement Scheme (SVPRS). To date, 59 refugees have resettled in the city (27 adults and 32 children of which 4 are pre-school age).

Our current focus is to move the refugees towards employment whilst maintaining their English learning at regular ESOL classes. Individuals are supported by PARCA (Peterborough Asylum and Refugee Community Association) and City College Peterborough with CV writing and have all received appointments with the National Careers Service advisors, making individual action plans to focus on their skills, qualifications, experience and future employment options. Currently 6 refugees are actively involved in volunteering opportunities at various locations such as The Green Backyard, Reading Buddies Scheme, and assisting a local Baptist church serving lunchtime meals, and one refugee recently spoke at the city's Holocaust Memorial Service. One individual has also successfully found a permanent position at a local school as a lunchtime supervisor.

Peterborough Clinical Commissioning Group have funded a one-year psychological support service pilot project using the Home Office accrued funding to deliver a bespoke mental health service for the Syrian Refugees in Peterborough and Cambridgeshire. The Refugee Council started this project in September and is delivering this for a twelve-week period.

Arrangements are currently being made to receive our fourth cohort of refugees in the summer of 2019 with our final cohort expected by March 2020 in line with the Home Office expectations.

In addition, Peterborough CIty Council are also supporting Fenland District Council with their pledge to resettle 2 families in the area.

4.13.3   **Integrated Communities Strategy and Inclusive Cities Programme**

As reported at Scrutiny Committee last year, Peterborough agreed to become one of five local 'Integration Areas' as part of the Government's new Integrated Communities Strategy. The other four areas are Blackburn with Darwen, Bradford, Walsall, and Waltham Forest. Peterborough was invited to participate in the programme because we have "already demonstrated a keen grasp of the challenges we face and (have) shown a desire to try new things and learn from what works".

Peterborough City Council is also one of six cities also taking part in the Inclusive Cities programme, which is being led by Compas (Centre on Migration Policy and Society). The other cities are Glasgow, Cardiff, Liverpool, Bristol and London. The programme is providing an opportunity to share learning and understanding about how cities in the UK and the USA experiencing significant population change as a result of inward migration, develop inclusive and welcoming communities.

Over the summer, a joint Delivery Plan was developed setting out a number of proposals. The plan was submitted to the Ministry of Housing, Communities and Local Government (MHCLG) at the beginning of September.

In November 2018, Peterborough was provisionally awarded c.£1.6m over 2018/19 and 2019/20. Of this, £1,013,260 is confirmed for this financial year, (including £83,500 ring fenced for Department of Work and Pensions). The remainder of the funding allocation for 2019/20 is not yet confirmed by Government, due to MHCLG budgetary processes. A decision is expected imminently.

Our delivery plan is made up of four themes:
a. Increasing Economic Opportunity
b. Bringing Communities Together
c. Young People
d. English as a Second Language (ESOL)

Under each of the themes, a number of projects and activities have been identified including establishing a Time Credits programme in Peterborough, helping people into work through the Job Smart programme, job and career fairs aimed at showcasing new employment opportunities, setting up a Youth Interfaith Council and delivering a number of research pieces to better understand our communities.

In January 2019, the Peterborough Communities Fund launched enabling community groups to bid for funds to deliver projects that can bring people together. Groups can apply for up to £20k to make a real difference in their communities.

Projects were originally intended to deliver until 31 March 2020, however given the delays from MHCLG in confirming funding, projects will now deliver into summer 2020. Whilst this is therefore a short window of programme delivery, our proposals are focussed on looking at system change and developing a greater understanding of integration issues across a number of areas, which impact on our mainstream business.

4.13.4   **Community Resilience**

The Community Resilience programme has largely focused this year on the Community Asset Transfer (CAT) Programme and the Parish Support Programme.

Parish Support Programme
Peterborough's Parish Councils continue to network, share best practice and receive informative presentations at a quarterly liaison forum, currently chaired by the Portfolio Holder. Co-opted

members of our Scrutiny Committees each have the opportunity to feedback on matters presented at the Committees and equally take parish issues to be addressed by the Committees. The Council no longer has a rural strategy but this mutually beneficial way of joined up working with the parish councils can help to ensure that rural matters are addressed as an integral and mainstreamed part of the business presented.

The Peterborough 2018 Parish Conference took place at the Allia Business Centre on 15th November and was well attended and hailed a great success by the attendees with the theme 'Your Community, Your Voice, Your Decision. What Next for Parish Councils?'

Castor & Ailsworth Parish Councils are leading the way in the city by proactively developing a Good Neighbours/Way Wardens scheme, in collaboration with the Parish Church, which will extend out to Upton and Ailsworth. The Cabinet Member and community resilience team are actively supporting the initiative, which already has more than forty volunteers. This community led initiative is designed to welcome new residents to the community as well as support those that are vulnerable and in need of support and companionship. It is hoped to develop a fully community led model that can be replicated in other areas of the city. The Chair of the Castor Parish Council is acting as an ambassador for this and is actively attending other parish councils to encourage similar schemes to be set up.

A Forward plan for the Parish Support Programme is in place for 2019/20 and there will be a review of the approach for the quarterly forums to maximise attendance and embed more direct participation from the individual parish councils.

Community Asset Transfer (CAT) Programme
There has been tremendous progress in the CAT Programme with all community groups involved now actively engaged in negotiations and many now at the final legal stage of completing their leases. Peterborough has many community facilities across the city of which 48 are now in scope for CAT. This number has increased over the last year as we have seen the inclusion of some village halls, youth centres, former play centres and sports and leisure facilities.

In November 2018, the Scrutiny Committee agreed an additional transition year for the programme to enable the completion of an agreed schedule of works required at the centres. Capital funding has been secured and the associated borrowing costs are budgeted for. Throughout this time the critical ongoing support to the community groups will continue via the core business of the communities team and contracted services with PCVS.

Some historic agreements have been in place for a small number of community centres whereby the council covers the utilities and/or other running costs which Scrutiny also agreed would cease from 31st March 2019. Each centre that has benefited from this arrangement has been informed that they must take on these running costs with effect from 1st April 2019 to ensure there is an equitable approach in place for all community groups/centres.

It remains the case that many community groups require a lot of support, reassurance and guidance throughout the process to the extent that some associations have felt that they do not have the skill set or desire within their organisation to take on the CAT lease. In these cases, the facility will be open to a bidding process in line with the CAT Strategy.

A CAT Working Group continues to meet on a monthly basis involving representatives from Community Action Peterborough. In addition a new Executive Group has been set up to see the programme through some of the more complex issues as it progresses. This group will also ensure that due process and systems are in place corporately to ensure that the governance of the centres and the activities provided are supported and monitored for the benefit of the community.

The position status as we approach year end is as follows:
- Completed - 6
- Legal stage awaiting completion - 10

- Advanced state of negotiation - 6
- Negotiations still progressing - 15
- In scope for bidding - 3
- Taking out of scope - 8

4.13.5 **Rough Sleeping**

Since the last report to Committee, much has happened with the work around rough sleeping in the city. The recommendations made by the Cross Party Working Group of this Committee in January 2017 have been achieved and strategic coordination has continued across the council and our faith and voluntary sector partners. In October 2018 the Council was proud to be part of the launch of the Safer off the Streets partnership, which brought together 17 organisations who are working with rough sleepers to work to an agreed charter. Safer off the Streets officially launched in October 2018, the same week that the Garden House was opened by the Light Project Peterborough in the Cathedral Precincts.

Since opening, the Garden House has provided a neutral daytime welcoming environment for rough sleepers to access:
- the Council's outreach services
- Primary Health Care, through GP provision
- drug and alcohol outreach
- assistance with claiming and maintaining benefits
- volunteering opportunities
- and much more

In addition to the opening of the Garden House, Axiom Housing Association have opened up access to the city's crash bed provision. This consists of 10 emergency access beds that the outreach team can refer rough sleepers into to provide them with warmth and shelter at any time throughout the year. The crash beds are providing the perfect launch pad for clients to engage with outreach support services in order to make that next move into some form of more stable accommodation provision.

We now have floating support workers working as part of the rough sleeping initiative funded programme. These officers maintain contact with clients and support them in the early stages of them managing their new accommodation, to ensure that they are able to maintain that accommodation and break the cycle of homelessness and rough sleeping.

In addition to the above, in the last week of November, the Light Project Peterborough opened the winter night shelter, which will run until April 2019, offering room for 8 rough sleepers at any one time. The council and partners supports the move-on of clients from the winter night shelter into supported accommodation settings, ensuring that no one who's eligible for assistance leaves the night shelter and returns to the streets.

Over the Christmas period the Council opened up its Severe Weather Emergency Provision, which increased the capacity even further and meant that there were 18 beds available for rough sleepers at Fairview Court, and additional capacity in reserve with Children of Adam if required, to ensure that no one had to sleep rough over the winter period.

The Safer off the Streets website (www.saferoffthestreets.co.uk) has launched and continues to be updated regularly to include what help and support is available in the city and when it can be accessed. Case studies are regularly added to give updates on the progress being made by the partnership.

The initiative also provides members of the public with an alternative to giving money to people on the streets. The contactless donation point in St Peters Arcade and through the website allows the public to donate directly to the services who will support those individuals to make the change required to leave the streets.

The Safer Off The Streets management board have agreed that all donations received will go

directly towards the day to day operating costs of the Garden House.

The official annual rough sleeper count took place late in November 2018 and our estimate based on the physical count and other intelligence gathered was that 28 rough sleepers were sleeping out on the night of the snapshot. This is down from 31 last year. At the time of the physical count there were still a number of the crash beds going unused as the weather was unseasonably mild and many were still choosing to remain sleeping out.

There is still much work to be done and in 2019 the Council will have increased resource focusing on rough sleeping. The outreach team will increase to 4 outreach officers and a team leader. The accommodation provision we currently have will be maintained to ensure that we have an offer for all rough sleepers to leave the streets. The Safer Off The Streets partnership continues to grow, and working together collaboratively will ensure that areas of duplication are minimised while harnessing the high levels of goodwill we have in the city.

4.13.6   Community Safety

The Prevention and Enforcement Service has received 416 calls for Service since 1st April 2018. Cases can be divided into either locational ASB, nuisance or personal (for example neighbourhood disputes). All cases are risk assessed to identify if a case is standard, medium or high risk. At the last multi agency case review 4 cases were classed as high risk, 3 medium risk and 4 low risk. Over the past year the service has worked with partners to resolve some complex cases in the Peterborough area. This has included working with different agencies to issue closure notices and obtain criminal behavior orders against individuals as well as supporting victims of ASB.

The service is linking with our Early Help multi-agency support panels and the Troubled Families programme, and this is an area of work which can be developed over the coming year to ensure all preventative options are identified at an early stage if ASB or other community safety issues are being flagged as a concern.

The two public spaces protection orders in the city centre and Millfield continue to be enforced to reduce anti-social behaviour and environmental crime. The service, in conjunction with our enforcement partner Kingdom, has issued 4,000 Fixed Penalty Notices since 1st April 2018 up to 31st January 2019 for breaches of the orders.

Over the year there have been 30 unauthorised encampments in the Peterborough area on local authority land. During the year the government launched a consultation which sought views on the current powers available to move on unauthorised encampments and deal with unauthorised encampments. Following on from the consultation the government announced plans to give police new powers, with the Home Office due to consult on a number of proposals to amend the Criminal Justice and Public Order Act 1994.

For the coming year, the service will focus on developing a place-based model of community safety activity and enforcement in line with the Think Communities approach. Officers in communities will be able to focus on a wide range of issues from environmental enforcement and prevention to community safety issues.

4.13.7   Safer Peterborough Partnership and Drugs Prevention

The Safer Peterborough Partnership Board has recently facilitated a workshop to review progress against the three-year plan. It was generally recognised that whilst agencies are individually focused on the priorities, there are some significant demand areas within the overarching objectives that would benefit from a more joined up approach.

The board has identified three focus themes that will receive enhanced activity over the coming months. Each theme will have it's own 'problem solving group' made up of multiple agencies - it is intended that this collective action will have greater impact on challenges that really affect our

city:

Theme 1 - Sex Working and Sexual Exploitation
Focussing on street prostitution, brothels, exploitation of vulnerable persons etc.

Theme 2 - High Harm Offenders / High Risk Victims
Focussing on offenders who cause most harm to society, and protecting the most vulnerable persons and communities.

Theme 3 - Drug Dealing and Use
Focussing on street dealing, community areas where drug use is having significant impact on others, county lines (supply chains), and entrenched local dealers who exploit others.

Cross Cutting Challenge - Entrenched Rough Sleepers
This issue is linked to the three main themes, and will be addressed within each problem solving group.

The effectiveness and governance of this new approach will be provided by the SPP board members, and regular reports are to be brought to future Scrutiny committee meetings.

Other Drugs Prevention Reporting:

Over the year various programmes of work have been delivered to impact on drug use/prevention. CGL Aspire have been supporting the needles task group; as part of this they have been providing training around effective needle exchange to local pharmacies. This has led to an increase in the number of needle returns coming back. In addition, recently single use needle packs have been introduced which should lead to a reduction in the number of discarded unused needles being found in public spaces.

CGL Aspire continue to promote the use of Naloxone to prevent heroin overdoses, and between September and November 2018, over sixty Naloxone kits were handed out to service users potentially at risk of overdose.

Substance misuse services are aware that a high proportion of the entrenched rough sleepers have substance misuse problems. The council is investing some money for a half time substance misuse worker to deliver outreach with the rough sleepers jointly with the council's own Outreach Team.

4.13.8   **Youth Offending Service**

The Targeted Youth Support Service (TYSS) was launched in September 2018, bringing together a range of separate services into a single structure to work with adolescents with a unique set of risks. This innovative new model builds upon a multi-agency partnership approach. The TYSS brings together the Youth Offending Team, the Youth and Communities team, the NEET team and the Social Care Adolescent Team.

The Youth Offending Service works with young people who are entering into the criminal justice system for the first time, and those who we wish to prevent from re-offending and causing harm. The Ministry of Justice has published national figures for June 2017 to June 2018 and this demonstrates a 26% reduction in the number of first time entrants into the youth justice system, which is better than statistical and national averages.

In respect of youth re-offending, Peterborough has seen a 1.8% increase in respect of the number of young people known to the YOS who re-offend. Whilst the service is managing an increasingly complex cohort of young people, we are performing in line with our statistical neighbour and national averages. Youth Custody has seen a small increase, with 9.2% of the overall YOS caseload sentenced to custody between June 2017 and June 2018, however performance is in line with the national picture and we are performing better than statistical neighbours.

5. CONSULTATION

5.1   Not applicable.

6. ANTICIPATED OUTCOMES OR IMPACT

6.1   The Scrutiny Committee's comments on the achievements and performance of the services that fall within the remit of the Cabinet Member, and their comments on the upcoming priorities, will help to inform service delivery plans.

7. REASON FOR THE RECOMMENDATION

7.1   The Scrutiny Committee receives an annual report covering the progress made by services that fall within the remit of the Cabinet Member. This provides an opportunity for transparent scrutiny, and to help support the work of the Cabinet Member and her teams.

8. ALTERNATIVE OPTIONS CONSIDERED

8.1   Not applicable.

9. IMPLICATIONS

Financial Implications

9.1   Not applicable.

Legal Implications

9.2   Not applicable.

Equalities Implications

9.3   Not applicable.

Rural Implications

9.4   Not applicable.

10. BACKGROUND DOCUMENTS
Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

10.1   None

11. APPENDICES

11.1   None

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